

Hillcrest Homes

The Governing Body confirms we have reviewed and assessed a comprehensive bank of evidence to support that Hillcrest is compliant with:

- All relevant regulatory requirements as set out in Section Three of the Regulatory Framework
- The Regulatory Standards of Governance and Financial Management
- The relevant standards and outcomes of the Scottish Social Housing Charter
- Our statutory obligations in respect of tenant and resident safety, housing and homelessness and equalities and human rights.

Having seen all relevant evidence to give us assurance, we confirm that there are no significant areas of material non-compliance with the Regulatory Framework.

The evidence which supports this statement combines reports about performance in key areas, policies, advice and information which the Board monitors and oversees on an ongoing basis throughout the year to provide continuous assurance that Hillcrest is compliant.

The Governing Body is satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, RAAC, water and lift safety and our obligations relating to asbestos, damp and mould.

In addition, in reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy making and service delivery.

One area where we are not fully compliant is with the EICR and Smoke and Heat Detectors affecting a small number of properties. As at 30 June 2024, 0.05% of properties (3 properties in each measure) had an EICR or Smoke and Heat Detector that was overdue due to non-access. We anticipate completion of these works and therefore full compliance by end December 2024. We have considered that this is not material non-compliance. We confirm this has been reported to the Governing Body on an ongoing basis.

The Annual Assurance Statement was approved at the Governing Body meeting held on 22nd October 2024.

..... Dave Boyle On behalf of the Governing Body of Hillcrest Homes

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Customer Contact: 0300 123 2640 Report a Repair: 08000 324 888 Hillcrest Homes (Scotland) Limited is registered under the Co-operative anad Community Benefit Societies Act 2014 (1603RS) and is a registered Scottish charity (SC006809) RSL no 125 VAT Reg. No. 814 2751 44.